

Integrated Approach Centralizes Reporting for a Combined Residency Program

Situation:

Case Western Reserve University / University Hospital of Cleveland (UHC) School of Medicine is one of the leading Internal Medicine-Pediatrics Residency Programs in the U.S. Ranked No. 40 by U.S. News & World Report for its Primary Care training program. Case Western has more than 800 residents.

The various educational tracks coupled with the fact that the Internal Medicine and Pediatrics (Med/Peds) Programs are a combined program but operate independently of each other posed a significant challenge when it came to 360-degree resident evaluations and milestone reporting to the Accreditation Council for Graduate Medical Education (ACGME)

UHC School of Medicine enlisted the help of MyEvaluations.com to develop and implement an online reporting system that integrates the 360-degree performance data from two separate departments – Internal Medicine and Pediatrics – to generate a centralized milestone report. The new online system helped to ensure performance information captured on its Internal Medicine/Pediatrics residents was summative and spanned data from both departments.

At UHC, the Med/Peds residents switch between Internal Medicine and Pediatrics rotations every three months. Each rotation is department-specific and conducted in adjoined buildings allowing residents the full experience of pediatrics and adult medicine with independent and separate facilities. All the evaluations are assigned by the respective residency programs and reviewed by the Med/Peds Program Director, Dr. Steven Strausbaugh. This made semi-annual milestone performance reviews tedious.

“Prior to using MyEvaluations.com, I had to manually obtain information from the Internal Medicine and Pediatrics Programs on each resident and then calculate averages from both Programs in order to provide ACGME with the information required for the combined program,” said Dr. Steven Strausbaugh.

UHC worked with MyEvaluations.com to create a customized reporting system to track residents’ performance from the two separate programs, delivering results as a combined Med/Peds Department. MyEvaluations.com then collated the detailed and summative performance reviews for the combined program.

MyEvaluations.com facilitated a streamlined solution, the Curricular Assessment Worksheet™ (CAW), to map each resident's performance to the 22 sub-competencies for Internal Medicine and the 21 sub-competencies for Pediatrics. The Med/Peds CCC and program director use the CAW to review the sub-competency performance in real-time and to generate the required NAS reports for the ACGME.

"The Curriculum Assessment Worksheet and synopsis that is generated through the MyEvaluations.com has simplified and greatly streamlined the reporting process by essentially cutting the amount of work I need to complete for each resident in half." said Dr. Strausbaugh.

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Dr. Steven Strausbaugh,
Director Adult CF
Program, University
Hospitals of Cleveland

Benefits

- **Remote Access.** The CCC and program director are extremely busy, often leaving the periodic assessment reviews for after hours. The Curricular Assessment Worksheet™ provides real-time access to complete semi-annual review from any web-enabled device. This is flexible and convenient.
- **Comprehensive.** The Curricular Assessment Worksheet™ integrates assessment data from 360-degree evaluations, procedures, quizzes and conference attendance to deliver an all-inclusive performance profile for each trainee. This is the single most comprehensive resident milestone performance profile.
- **Integrated.** The Internal Medicine-Pediatrics program has a unique requirement for annual reporting from two combined training programs. MyEvaluations.com offers the only integrated solution to review multiple departmental assessments in one centralized assessment and reporting solution.